

# MEDADVANCE ACADEMY

## Terms of Use

Effective Date:

we encourage you to read these documents to understand the terms, policies, and more that apply to you when you use our websites, products, or services, including how we process your personal information and how you can update and manage that information.

## Accounts

Having an account on our platform is essential for most activities, such as purchasing, accessing content, or submitting content for publication. When you create and maintain your account, it's crucial to consistently provide accurate and complete information, including a valid email address. You hold full responsibility for your account and all activities associated with it, including any potential harm or damage caused by unauthorized use. This underscores the importance of safeguarding your password. Transferring your account to others or using someone else's account is not permitted. When you seek access to an account, we'll only grant it if you can furnish the necessary information to verify your ownership. In the unfortunate event of a user's passing, their account will be closed.

Sharing your account login details with others is prohibited. You are accountable for all activities associated with your account, and MEDADVANCE ACADEMY will not mediate in disagreements between students or instructors who have shared their account details. If you become aware that someone else might be using your account without your consent, or if you suspect a security breach, it's essential to promptly inform us through our Support Team. We might ask for certain information to verify your account ownership.

## Course Enrollment

According to our Teachers Terms, when teachers share content on MEDADVANCE ACADEMY, they provide MEDADVANCE ACADEMY with a license to offer that content to students. This allows us to sublicense the content to enrolled students. As a student, enrolling in a course or other content—whether it's free or paid—entitles you to a license from MEDADVANCE ACADEMY. This license permits you to access the content via the MEDADVANCE ACADEMY platform and Services, and MEDADVANCE ACADEMY acts as the official licensor. It's important to note that the content is licensed to you and not sold. However, this license doesn't grant you the right to resell the content in any form, including sharing account information with a buyer or unlawfully downloading and sharing the content on torrent platforms.

Legally speaking, MEDADVANCE ACADEMY provides you (as a student) with a limited, non-exclusive, non-transferable license. This license permits you to access and view content for which you've fulfilled the necessary fees. The access is solely for your personal, non-commercial, and educational purposes via the Services, following these Terms and any specific conditions or limitations associated with the content or feature. It's important to stress that all other uses are strictly prohibited. You're not allowed to reproduce, redistribute, transmit, assign, sell, broadcast, rent, share, lend, modify, adapt, edit, create derivative works of, sublicense, or otherwise transfer or use any content unless explicit permission is granted through a written agreement signed by an authorized representative of MEDADVANCE ACADEMY.

Typically, we grant our students a lifetime access license upon enrolling in a course or other content. Nevertheless, we maintain the right to withdraw any access and usage license for content at any moment. This action could arise if we determine it's necessary due to legal or policy reasons, such as in cases of copyright complaints regarding the enrolled course or content, or if we conclude that it violates our Trust & Safety Guidelines. It's important to note that this lifetime access license does not extend to enrollments made through Subscription Plans or any supplementary features and services linked to the course or content. For instance, teachers retain the discretion to cease providing teaching assistance or Q&A services related to the content. To clarify, while lifetime access pertains to the course content itself, it doesn't extend to ongoing access to the teacher.

## Payments

By making a purchase, you acknowledge the responsibility to cover the fees for the content acquired, and you grant us the authorization to process payments using various methods (such as Zain Cash). MEDADVANCE ACADEMY collaborates with payment service providers to present you with the most suitable payment options in your region while maintaining the security of your payment details. Your payment methods might be updated based on information shared by these service providers. Upon making a purchase, you undertake not to employ invalid or unauthorized payment methods. In cases where your payment method encounters an issue yet you gain access to the enrolled content, you commit to remit the corresponding fees within 15 days after receiving notification from us. We maintain the right to suspend access to any content for which sufficient payment has not been received.

MEDADVANCE ACADEMY and our partners might provide students with gift and promotional codes. Some of these codes can be exchanged for credits added to your MEDADVANCE ACADEMY account. These credits can subsequently be utilized to buy eligible content on our platform, following the conditions associated with the codes. Other codes may be directly redeemable for specific content offerings.

## Contents Rules

Accessing or utilizing the Services, as well as creating an account, must not be done for unlawful purposes. Your interactions on our platform and use of the Services should align with the relevant local or national laws and regulations of your country. It's your sole responsibility to be knowledgeable about and adhere to these applicable laws and regulations.

As a student, the Services allow you to engage with your enrolled courses by asking teachers questions or posting content reviews. In certain cases, teachers might request you to contribute content as "homework" or tests. It's crucial to only share content that belongs to you.

If you're a teacher, you have the ability to submit content for publication and communicate with enrolled students. In both scenarios, legal compliance and respect for the rights of others are imperative. Posting any course, question, answer, review, or content that violates relevant local or national laws or regulations is prohibited. You hold complete responsibility for your courses, content, and activities on the platform, along with their outcomes. Before submitting any content for publication on MEDADVANCE ACADEMY, ensure you understand all copyright restrictions thoroughly.

When we receive notification that your course or content breaches legal regulations or infringes upon the rights of others—such as intellectual property or image rights violations—or involves illegal activities, or if we ascertain that your content or conduct transgresses our Trust & Safety Guidelines, we hold the right to eliminate your content from our platform. It's important to note that MEDADVANCE ACADEMY complies with copyright laws.

MEDADVANCE ACADEMY possesses the discretion to uphold these Terms and our Trust & Safety Guidelines. We retain the authority to limit, revoke, or prohibit your access to our platform and Services, or even ban your account, at any juncture and without necessarily providing advance notice. This action can be taken for reasons including, but not limited to, violating these Terms, nonpayment of fees, engaging in fraudulent chargeback requests, responding to law enforcement or government agency requests, exhibiting prolonged periods of inactivity, encountering unforeseen technical complications, involvement in suspected fraudulent or illicit activities, or any other rationale at our sole discretion. Upon such termination, your account and content may be deleted, and you might be denied further access to our platforms and Services. Notably, your content might still be viewable on the platforms even if your account undergoes suspension or termination. By accepting these terms, you acknowledge that we carry no responsibility toward you or any third party for account termination, content removal, or access restrictions to our platforms and services.

## MEDADVANCE ACADEMY's Rights to Contents

You maintain ownership of the content you publish on our platform, including your courses. We possess the right to share your content with anyone through various media, including using it for advertising on external websites.

Content you contribute as a student or teacher, including courses, remains your property. While you allow MEDADVANCE ACADEMY to reuse and share your content, you do not relinquish any ownership rights you might have over it. By submitting courses and other content, you grant MEDADVANCE ACADEMY the permission to reuse, share, distribute, and promote it across platforms and media. We may also modify or edit it as necessary.

In precise legal terms, by posting content on the platforms, you grant us a worldwide, non-exclusive, royalty-free license (with the right to sublicense) to use, copy, process, adapt, modify, publish, transmit, display, and distribute your content (including your name and image) across any media or distribution methods. This includes making your content available to MEDADVANCE ACADEMY partners and other entities for syndication, broadcast, distribution, or publication on other platforms, as well as utilizing your content for marketing purposes. You also waive any claims to privacy, publicity, or similar rights to the extent allowed by applicable law. You confirm that you possess the necessary rights, authority, and power to authorize us to use the content you submit. Furthermore, you consent to these uses of your content without requiring any compensation.

## MEDADVANCE ACADEMY's Rights

We possess ownership of the MEDADVANCE ACADEMY platform and Services, encompassing the website, existing or potential apps and services, along with elements like our logos, API, code, and content generated by our staff. Unauthorized tampering with or utilization of these components is prohibited.

The entire rights, ownership, and interest in the MEDADVANCE ACADEMY platform and Services, including our website, present and future applications, APIs, databases, and content produced by our employees or collaborators through our Services (excluding content contributed by teachers and students), unequivocally belong to MEDADVANCE ACADEMY and its licensors. Our platforms and services are protected by copyright, trademark, and other legal frameworks. You do not acquire any entitlement to employ the MEDADVANCE ACADEMY name, trademarks, logos, domain names, or other distinctive brand attributes. Any feedback, comments, or suggestions you furnish regarding MEDADVANCE ACADEMY or the Services are purely voluntary, and we retain the liberty to employ such feedback, comments, or suggestions as deemed appropriate without any obligation to you.

## Binding Agreement

You agree that by registering, accessing, or using our Services, you are agreeing to enter into a legally binding contract with MEDADVANCE ACADEMY. If you do not agree to these Terms, do not register, access, or otherwise use any of our Services.

## Disclaimers

There might be instances where our platform experiences downtime due to scheduled maintenance or unexpected issues. Situations may arise where a teacher provides misleading information in their content, or security concerns emerge. These examples are not exhaustive. By using our services, you acknowledge that you won't hold us liable in situations where things don't go as planned, such as those mentioned above.

We reserve the right to discontinue specific features of the Services at our discretion and without any obligation to provide a reason. In such cases, MEDADVANCE ACADEMY, its affiliates, suppliers, partners, or agents won't be held accountable for any damages stemming from these interruptions or the unavailability of said features.

It's important to note that we can't be held responsible for delays or failures in performing the Services due to circumstances beyond our control, such as acts of war, hostility, natural disasters, electrical or telecommunication outages, or government-imposed restrictions.

## Updating These Terms

Occasionally, we might update these Terms to offer clearer insights into our practices or to accommodate new practices, such as the introduction of new features.

MEDADVANCE ACADEMY holds the sole discretion to amend or alter these Terms whenever necessary. If substantial changes are made, we will provide notice through prominent channels, like sending an email to the address registered in your account or posting a notice within our Services. These modifications will take effect on the posted date unless otherwise specified.

By continuing to use our Services after these changes take effect, you indicate your acceptance of the updated Terms. In such cases, any revised Terms will replace all previous versions.

## Contact US

